



**-ADELE DEJAK-**

**Shipping & Returns**  
**ADELE DEJAK**

Adele Dejak has partnered with DHL Express to ship worldwide. Orders are processed and fulfilled within 3-8 days depending on the volume of the purchases.

### **Customs & Import Duties**

If an item ships to you from a different country, customs and import duties may be levied by your local government. All customs and import duties are the responsibility of the person purchasing. This can range from 20% to 40% of the order value. We advise that you contact your local customs office for information about current customs charges before placing your order.

### **Returns**

Adele Dejak accepts returns on regular priced items that meet the following requirements:

We hope that you love your brand new Adele Dejak accessory; however, if you find it unsuitable or you are not completely satisfied, please notify us within 7 days of receiving your item(s). We would love to hear your feedback, and would greatly appreciate if you could drop us a note explaining the reason for your return with our partner at [customer.service@ewadara.com](mailto:customer.service@ewadara.com)

Goods once sold cannot be refunded; however they can be exchanged for another item of the same price or number of items totaling the same value. We do not assume responsibility for reimbursement or compensation of returned packages lost in transit without proof of delivery to us and we cannot refund items damaged in transit, so we recommend purchasing additional insurance when shipping items.

Products must be returned unworn, undamaged and unused, with all tags attached and the original packaging included.

### **Return Address**

Adele Dejak Studio,

Mushroom Road,  
P.O Box 944 00621,  
Nairobi  
Kenya

Tel: +254 737 253 862/ +254 738 621 752

For any queries relating to delivery or returned order please contact  
[customer.service@ewadara.com](mailto:customer.service@ewadara.com)

Please take care when trying on your purchases and return them in the same condition you received them. Any returns that do not meet our policy will not be accepted.

Unfortunately, Adele Dejak is not able to offer exchanges at this time.