



Shipping & Returns
OLOOH CONCEPT

Order processing time is 2-3 business days. After that, delivery can be expected within 2-3 business days for domestic delivery and 5 to 10 business days for international delivery following an email confirmation for your order.

For all orders, a tracking number will be provided which will contain details on estimated delivery times.

Return policy:

Returns/Exchange requests must be made within **7 Days (Domestic Delivery) & 14 Days (International Delivery)**. We count from the day your order is received. For any questions please send an email to our partner customer.service@ewadara.com

Please note that we do not cover the costs of returns, any costs incurred through the return of unwanted orders must be covered by the customer. We suggest that you use a reputable and traceable delivery service. Should you wish to return your order for an exchange, please note that a re-delivery fee will be applicable.